

Lakeland's Support for Online Students

Students taking online classes for the first time often find many advantages to learning from home, but there can also be some unique challenges. Lakeland's **remote learning concierge** is dedicated to helping online students overcome barriers to their success.



Accessing technology

- Connecting to the technology you need
- Finding a reliable internet connection
- Working with a Chromebook and other devices



Using technology

- Understanding Blackboard
- Finding the syllabus
- Uploading assignments
- Communicating with instructors or peers
- Keeping up with myLakeland notifications



Skills development

- Learning to organize
- Mastering time management
- Managing distractions
- Navigating help for apps and devices



Connection to campus resources

- Signing up for tutoring services
- Making counseling appointments
- Applying for an Immediate Needs Grant

For more information, contact Angela Hoffman at ahoffman11@lakelandcc.edu or call **440.525.7796**.

Lakeland
COMMUNITY COLLEGE