Return policies

Textbooks
- First five days of 16-week term, with receipt and current class schedule.
- First four weeks of 16-week term, with receipt, current class schedule and proof of drop.
- First five days of five and eight-week terms.
- First day of terms shorter than five weeks.
- Semester specific textbook return dates will be printed on receipt.
- Packages must remain unopened if containing access codes or software. Exposed access codes are not returnable.
- New textbooks must be free from soil, markings and names. Wrapped packages must be in their original shrink packaging.
- All sales are final if purchased after the refund deadline.

Rental textbooks
- First five days of 16-week term, with receipt and current class schedule.
- No other return policies apply and is considered a final sale after the posted return date.

General merchandise
- Merchandise can be returned within two weeks of date of purchase with receipt.
- Software and electronics may be returned within two weeks of date of purchase if unopened.

All returns are at the discretion of bookstore management.

Book buyback
The bookstore offers both daily and end of term book buyback. Daily buyback will be held daily inside of the bookstore to buy textbooks at current market value for a used textbook company only. Some date exclusions apply. End of term buyback will be held during finals week of each term (times and dates will be posted). A used textbook company will be on hand to buy back textbooks at current market value for both the bookstore and the used textbook company. Daily book buyback will not be available during end of term book buyback. A photo ID is required for both types of buyback.

Why buy your textbooks at the Lakeland Bookstore?
The bookstore offers:
- The most up-to-date, accurate information directly from the faculty which means that you get the correct materials for your class.
- Course materials in a format and a price that works best for you:
  - New, used, loose-leaf or electronic materials
  - Textbook rentals (select titles only) for a specified term
  - Competitive/Comparison pricing and e-textbooks offered at lakeland.verbacompare.com
- Purchases protected under the bookstore's return policies.
- The convenience of on-campus shopping and the opportunity to buy all your course materials at the same time with in-store pick up and no shipping charges.
- Daily and end of term book buyback.

And, the bookstore is owned and operated by Lakeland Community College which means all the money spent in the store goes back into the college to directly benefit you.

Thank you for supporting your Lakeland Community College Bookstore!
What textbooks do I need?

Your class schedule is the key to identifying the textbooks that are needed for each class, so please have a copy/access to your class schedule before following the steps below:

1. Visit lakelandcc.edu/schedule or click the icon on lakelandcc.edu.
2. De-select “Show ONLY courses with OPEN SEATS.”
3. Click “SUBJECTS” to select your first subject. Then, click “View Results.”
4. Locate the appropriate course number and CRN.
5. Click on the light blue book icon to the right of the CRN (refer to the image below).
6. All course materials, pricing (including rentals) and availability will be displayed on the screen.
7. To purchase these materials, select “View Item” to access the online bookstore.

What do the textbooks cost?

The bookstore offers competitive pricing on textbooks and materials needed for your classes and a rental option on select textbooks. Textbook pricing can be found online by following the steps to the left or by visiting the bookstore and looking on the shelf tags. Competitive pricing can be found by visiting lakeland.verbacompare.com.

Textbook rentals

Selected textbooks are available to rent at a discounted rate for a specified term. If applicable, the rental price is listed on the shelf tag directly below the book in the bookstore or at the online bookstore. Rental textbooks may only be returned for a full refund in the first five days of 16-week term, with receipt and current class schedule. No other return policies apply and is considered a final sale after the posted return date. You must be at least 18 years old and have a valid credit card to secure rental books. Rental books must be returned in saleable condition before a predetermined date. Any rental books not returned will be charged to the same credit card that was used to secure the rental. Checks are not an accepted form of payment.

How do I find my textbooks in the bookstore?

- Bring a copy of your class schedule to the bookstore.
- Textbooks are arranged alpha-numerically by subject, with a few exceptions (i.e., Math 1550 is shelved before Math 1650 and followed by Math 1700).
- Signs at the end of each aisle indicate which course subjects are located there (ACCT - WELD).
- Identify desired textbook(s) by matching class schedule to shelf tag (NOTE: some classes may require multiple textbooks).
- Be sure that the subject, course number and 5-digit CRN match your class schedule. Refer to sample shelf tag below.
- Shelf tags labeled ALL SECTIONS include all sections of that particular class (in-class, online, etc.).
- New and used prices are listed as well as rental prices, if applicable.
- Faculty names are not used to identify courses and textbooks because faculty are sometimes reassigned.

How do I purchase textbooks online?

1. Visit lakelandcc.edu/bookstore.
2. Click on the Order Textbooks & Shop Online link (located under Related LINKS on the right side of the page).
3. Follow the prompts under Textbook Lookup by selecting the correct Academic Term, Department, Course and Section, which can be found on your class schedule.
4. Add the desired materials to your cart, then continue shopping or proceed to check out.
5. You will be notified by email when your order has been completed.