Medical Assisting and Administrative Medical Office Assistant

- Administrative Medical Office Assistant
  Nine-month Certificate
  Credits from this program transfer directly to the medical assistant program below.

- Medical Assisting
  One-year Certificate
Medical Assisting and Administrative Medical Office Assistant

Medical assistants are multiskilled health professionals who work with doctors and patients to perform clinical and administrative duties. They work in medical offices, clinics and urgent care facilities. Clinical duties include performing medical tests, handling medications, helping with exams and educating patients. Administrative duties include registering patients, managing the office, bookkeeping, coding and billing insurance.

Medical assistants who are certified are in high demand. They work directly with patients so they must like people contact in their job. Being able to think critically, multitask and display patience and discretion are important attributes as well. Most medical assistants work regular office hours during the day, while some work part-time, evenings or weekends.

Career Opportunities

Employment of medical assistants is projected to grow by 29 percent, much faster than the average for all occupations. There were 634,400 medical assistants employed in the U.S. in 2016 (BLS.gov). About 60 percent of medical assistants work in doctor’s offices with the remainder working in hospitals, outpatient facilities, government agencies, laboratories and nursing care facilities. Employment growth in this career is due to the aging of the baby boomer generation, technological advancements, and a surge in the number of physicians’ offices and outpatient care facilities.

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<tr>
<th>Advancement Opportunities</th>
<th>Clinical and Administrative Medical Specialties</th>
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<td>Clinical team leader</td>
<td>Podiatry</td>
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<td>Lead medical assistant</td>
<td>EKG/cardiology technician</td>
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<td>Medical office manager</td>
<td>Ophthalmology</td>
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<td>Medical records manager</td>
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<td>Health care administration</td>
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<td>Executive medical office secretary</td>
<td>Medical billing and coding</td>
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<td>Medical assistant instructor</td>
<td>Medical administrative assistant</td>
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The Lakeland Advantage

- Classroom experience includes a brand-new, state-of-the-art instructional facility with a medical office, examination room and equipment to simulate a real medical office.
- Students gain 200 hours of hands-on clinical experience in local health care facilities.
- Graduates are eligible to take the national certification exam to become a Certified Medical Assistant (CMA).

Lakeland’s Program

- Full-time 12-month certificate program.
- Part-time option available and spread over the course of two years.
- Entrance in the fall semester.
- Clinical and administrative courses in additional to general education courses.
- Clinical experience takes place during the summer.
Admission Procedures

Students must meet specific admission requirements for this program and are advised to meet with a counselor and the program director.

Listed below are requirements for admission to the Medical Assisting certificate program:

- Complete college application
- Complete college placement test or meet test exemption requirements
  - Composite score of 21 or higher on the American College Test (ACT) or combined score of 940 on the Scholastic Aptitude Test (SAT)
- Place into MATH 0850 Beginning Algebra or successfully completed MATH 0745 Essential Skills for Algebra
- Place into ENGL 1110 English Composition I (A) or ENGL 1111 English Composition I (B) or successfully completed ENGL 0111 Fundamentals of College Literacy
- Applicants must meet with the program director and counselor to review the program prerequisites and requirements

Admission Procedures’ Notes

Applicants must meet with the program director and counselor to review the program prerequisites and requirements.

Applicants who have completed the requirements for admission will be accepted into the program on a space-available basis.

MDAS 1700 Medical Assisting Practicum requires students to be at least 18 years of age and have graduated from high school prior to beginning practicum hours.

Note: MDAS courses must be taken in sequential order. Please consult with your counselor or program director for assistance in planning your schedule.

Medical Assisting Certificate/Area of Specialization (3550)

First Semester
The first semester is in Summer

ENGL 1110 ........... English Composition I (A) 1
or
ENGL 1111 ........... English Composition I (B) .............................. 3
HLTH 1215 .......... Medical Terminology for Health Professions .............. 3
HLTH 1150 ........... Introduction to Electronic Health Records ...
or
ITIS 1000 .......... Basic Computer Skills ........................................ 1

Credit Hours 7

Second Semester
The second semester is in Fall

HLTH 1100 .......... Introduction to U.S. Health Care System ....................... 2
HLTH 1238 .......... Structure, Function, Disease, and Therapeutics of the Human Body ............. 4
HLTH 1500 .......... Ethics and Legal Issues for Health Professionals .......... 2
HLTH 1600 .......... Basic Pharmacology ............................................. 2
MDAS 1110 .......... Introduction to Medical Assisting ............................. 3
MDAS 1150 .......... Medical Office Insurance and Reimbursements .......... 3

Credit Hours 16

Third Semester
The third semester is in Spring

HLTH 1700 .......... Basic Electrocardiography ...................................... 2
MDAS 1210 .......... Basic Patient Skills .............................................. 2
MDAS 1220 .......... Speciality Medical Assisting .................................... 3
MDAS 1250 .......... Medical Office Surgical Procedures ......................... 2
MDAS 1300 .......... Physician Office Laboratory .................................... 2
PSYC 1500 .......... Introduction to Psychology ................................. 3

Credit Hours 14

Fourth Semester
The fourth semester is in Summer

MDAS 1700 .......... Medical Assisting Practicum ................................... 3
MDAS 1800 .......... Medical Assisting Seminar ..................................... 1
1st 5 weeks
MDLT 2151 .......... Blood Collection Techniques .................................... 1

Credit Hours 5
Total Credit Hours 42

1English course selection is based on placement test results (ENGL 1111 English Composition I (B) is 4 credits, only 3 credits apply to the certificate).

2Students completing this area of specialization for the Multi-Skilled Health Technology degree will use PSYC 1500 Introduction to Psychology to meet the Social and Behavioral Sciences Electives requirement.

This course is designated as a technical course in the program. Students must earn a "C" grade or higher in the course to fulfill the college’s graduation requirements policy.

For more information about our graduation rates, the median debt of students who completed the program, and other important information, please view this program’s Gainful Employment information (http://bit.ly/MDAS-3550 and http://bit.ly/MDAS-3549).

Administrative Medical Office Assistant Certificate/Area of Specialization (3549)

First Semester
The first semester is in Fall

ENGL 1110 .......... English Composition I (A) 1
or
ENGL 1111 .......... English Composition I (B) ...................................... 3
HLTH 1215 .......... Medical Terminology for Health Professions .......... 3
MDAS 1150 .......... Medical Office Insurance and Reimbursements .......... 3

Credit Hours 12

Second Semester
The second semester is in Spring

HLTH 1150 .......... Introduction to Electronic Health Records ............... 1
HLTH 1238 .......... Structure, Function, Disease, and Therapeutics of the Human Body ....... 4
HLTH 1400 .......... Customer Service and Healthcare ........................................ 2

Credit Hours 7
Total Credit Hours 19

1English course selection is based on placement test results (ENGL 1111 English Composition I (B) is 4 credits, only 3 credits apply to the certificate).

For more information about our graduation rates, the median debt of students who completed the program, and other important information, please view this program’s Gainful Employment information.
Medical Assisting and Administrative Medical Office Assistant

Quality Education
Lakeland prepares you for a high-demand career or for transfer to a four-year college or university. Professors at Lakeland are experts in their fields with real-world experience. Small class sizes allow for personalized attention.

Affordable Tuition
Save thousands on your college education. Lakeland’s tuition is about one-third the cost of most four-year schools. Financial assistance is available, including federal and state grants, scholarships, loans and work study employment.

Convenience
Lakeland offers convenient day, evening and weekend class times, and a growing number of online courses. The main campus in Kirtland is only 20 miles northeast of Cleveland. Classes are also offered in Madison.

Focus on Students
Lakeland offers a variety of student services to help you succeed, such as counseling, tutoring, wireless computer labs, career services, free parking and affordable child care.

For more information
1.800.589.8520 • lakelandcc.edu
Denise Greenawalt, BS-HS, CMA (AAMA) 
Medical Assisting Program Director 
440.525.7428
dgreenawalt@lakelandcc.edu
lakelandcc.edu/medassist

Accreditation
Lakeland Community College is accredited through the Higher Learning Commission (HLC) and participates in the Academic Quality Improvement Program (AQIP). The Higher Learning Commission, 230 South LaSalle Street, Suite 7-500, Chicago, IL 60604-1413, phone: 800.621.7440, hlcommission.org.