

Systems Portfolio Systems Appraisal Feedback Report

We have received our AQIP Systems Portfolio Systems Appraisal Feedback Report from the Higher Learning Commission.

A systems appraisal team of experts reviewed the AQIP Systems Portfolio we submitted in November and provided an extensive report identifying what they view as our institution's strengths and opportunities for improvement in each of the nine AQIP categories.

The team concluded that Lakeland has presented evidence that it complies with each of the Five Criteria for Accreditation and each of the Core Components.

Although the Systems Appraisal itself does not in itself constitute a review for continued accreditation, the team's conclusion upon reviewing our Portfolio against the Criteria will serve as a telling piece of evidence during the Commission's next scheduled AQIP review of our institution for Reaffirmation of Accreditation.

The team identified several institutional strengths for us to build on. A few highlights are:

- Setting realistic goals in light of college resources, focusing on stakeholders, flexibility, and foresight for planning
- Providing support for vulnerable students
- Developing curriculum efficiently
- Maintaining relationships with prospective students
- Identifying changing needs of students and stakeholders
- Having a systematic human resource processes, including recruiting, selecting, and orienting employees and recognizing performance
- Ensuring that department and unit analysis of data aligns with organizational goals through the Progress Center and DAPR
- Making improvements in collaborative relationships, through the Holden University Center and expansion of concurrent enrollment courses

The team identified strategic issues to assist us in prioritizing and taking action on the important broad challenges and opportunities we face. Those broad issues include:

If you have questions, please contact any member of the AQIP Coordination Committee. The committee members are:

Laura Barnard
Margaret Bartow
Cathy Bush
Brian Cook
Dione DeMitro
Lisa Durst
Deborah Hardy
Tammy Konte
Mike Mayher
Dawn Plante
Rita Smolik

- Documenting processes for more formal, continuous and systemic operation
- Strengthening the use of data for more in-depth analysis
- Capturing and more formally documenting institutional knowledge to assist in transitions resulting from anticipated retirements and turnover

The full report is available on the myLakeland portal, on the Employee tab, in the AQIP channel. You can also view the report by clicking here:

<http://lkn.lakelandcc.edu/internet/academics/aqip/AQIPSystemsAppraisalFeedbackReport2014.pdf>

Next Steps

The AQIP category champions are thoroughly reviewing the Systems Portfolio Systems Appraisal Feedback Report. We will be holding discussions to help identify which AQIP categories we want to focus on and to create actionable plans for areas of opportunities noted in the Feedback Report. The feedback will also be shared with the PAC as part of the Strategic Planning process.