

User Support Specialist Certificate (2431)

This certificate is a subset of the User Support Specialist Major (9243) intended for students who already possess a college degree or who wish to learn the technical material without gaining a degree at this time. Students will gain expertise in business computer applications and gain fundamental experience with networking, programming concepts, help desk support concepts, and the use of common operating systems.

ACCT 1100	Introduction to Financial Accounting	4
BUSM 1300	Introduction to Business	3
ITCS 1010	Programming Logic	3
ITCS 1810	Visual Basic.NET Programming I	3
ITDB 1430	Microsoft Access Relational Database	3
ITIS 1005	Computers and Information Processing	3
ITIS 1025	Managing and Optimizing Personal Computers	2
ITIS 1510	Using Windows Applications: Word Processing	3
ITIS 1520	Using Windows Applications: Spreadsheets	3
ITIS 2510	Help Desk Concepts and Management	2
ITON 1030	Using Microsoft Windows Vista	1
OR		
ITON 1050	Using Microsoft Windows 7	
ITON 1205	Network+ and Networking Essentials	2
		Certificate Total: 32